

To whomsoever it may concern

A proposal was sent to the **Principal, Hans Raj Mahila Maha Vidyalaya, Jalandhar**, our valued customer since 2012 regarding up gradation of Internet Leased Line from 20 Mbps to 55 Mbps through an email dated February 21, 2018

The terms & conditions are as follows: -

• **Payment Terms**

One time charges: Payable in advance during the time of placement order.

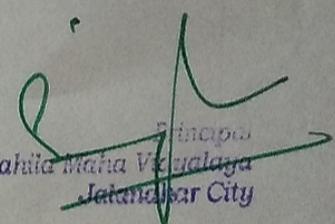
Internet Bandwidth: Payable quarterly in advance

- The last mile connectivity has to be necessarily leased from our Basic Service division and the same shall be provided on copper.
- Any change in tariffs for the last mile, by TRAI would be implemented from immediate effect. The renewal charges for the Internet Bandwidth from year 2 shall be as per the prevailing rates.
- Any other taxes apart from service tax levied by the government will be payable by the customer.
- Maintenance of subscriber end equipment both at subscriber premises as well as at the node shall be customer's responsibility.
- Subscriber undertakes and guarantees that the Internet Bandwidth, leased circuits and local leads, provided by QTL, shall be for subscriber's own use and shall not be sub-let/sub-leased or its benefits offered to any other entity. The leased lines and circuits shall under no circumstances be connected to the public switched telecommunication network (PSTN). QTL shall be responsible to install, test, make operational and maintain all network facility, agreed to be provided by them, for which free access to QTL representatives shall be accorded to subscriber's site, where QTL equipments are installed.
- The leased line shall be provisioned within 2-3 weeks days from the date of receipt of payment and is subject to the availability of copper connectivity and also availability of suggested hardware/ any other compatible hardware.
- Validity: This agreement shall be valid for a minimum period 1 year and maybe renewed for such further period to be mutually agreed by both parties.
- If the subscriber wants to terminate the leased line in the mid of a chargeable year, annual charges paid shall not be refunded for the balance of the chargeable year after such termination.
- The provision of lease line shall be subject to the terms and conditions as mentioned in the subscriber agreement form
- This proposal is valid till 28.03.2018.

Based on these terms and conditions agreed by both the parties in the meeting held in the premises of the college on 28th March, 2018, we received an order to upgrade the existing 20 Mbps ILL to 55 Mbps ILL from 1st April, 2018.

In this meeting our representatives also agreed to provide **Real IP poll** free of cost.


Signature


Principal
Hans Raj Mahila Maha Vidyalaya
Jalandhar City

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